



RESERVATIONS AND PAYMENTS

- **Medical & Health:**

Guests should be in good physical health in order to be able to make the most of their Galapagos cruise. Visiting the different islands involves the use of small motorized dinghies, or pangas as they are locally known, and there are some landings on wet and slippery lava rocks. The daily nature treks may include walking on irregular and elevated terrain and getting in and out of the pangas occasionally requires some physical effort. If a passenger suffers from any medical condition, we advise him/her to consult a physician prior to booking the cruise.
- **Insurance:**

Travelers are strongly recommended to purchase trip cancellation insurance, which will reimburse the cost of air tickets and other non-refundable trip payments. Life, international medical, baggage loss & delay, and personal belongings insurance are also recommended. Oceanadventures, the Eclipse's operator, assumes no liability for lost or stolen personal belongings during the trip.
- **Vessel Replacement:**

Oceanadventures reserves the right to substitute the Eclipse if considered necessary (i.e. force majeure, mechanical failures, insufficient passengers on a specific departure etc). If this is not possible, Oceanadventures will make every effort to find a similar category yacht as an alternative. If there is a difference in price, this will be refunded accordingly. If the travelers do not take this option, Oceanadventures reserves the right to cancel the trip upon a refund pro rata per cruise night not used or, as an alternative, will offer credit towards a future cruise on the Eclipse.
- **The Galapagos National Park:**

The Galapagos Islands are a National Park and Marine Reserve and there are certain rules and regulations that need to be complied with. The naturalist guide will inform passengers of these rules. The Galapagos National Park and Oceanadventures, through the guide aboard, reserve the right to deny any passenger disembarkation on the islands for land visits if any of these regulations are ignored or violated.
- **Special Diets:**

Some travelers have special dietary requirements. In this event, Oceanadventures should be contacted at least 30 days prior to the start of the cruise. Every effort will be made to accommodate any special requests, subject to the products' availability in Ecuador.
- **Responsibilities of Travelers:**

Travelers have responsibilities to their fellow passengers and Oceanadventures' crewmembers. They should review the conditions contained within the trip itinerary, follow normal social behavior patterns with fellow passengers and observe all safety requirements on board and on excursions, acting in an appropriate and respectful manner to the Eclipse's crewmembers and all other personnel involved in the cruise.

FIT & GROUP PAYMENT POLICIES

a) Reservations made 61 days or more prior to departure:

A deposit of US \$400 per person is required to confirm the booking. The final balance is required 60 days prior to departure. If the payment is not received on time, the space(s) will be automatically released.

b) Reservations made 60 days or less prior to departure:

A full non-refundable payment is required to confirm the booking.

*The price of the cruise is based on double occupancy.
If a person does not occupy a single cabin, single supplements are as follows:
1.5 x the twin rate for Staterooms
2 x the twin rate for Superior and Deluxe Staterooms
Single supplements do not apply to the Galapagos Government Fuel Tax.*

FIT & GROUP CANCELLATION POLICIES

a) Cancellations made 121 days or more before departure:

The deposit will be refunded, less a US \$200 service charge per person.

b) Cancellations made 120 to 61 days prior to departure:

All deposits are non-refundable.

c) Cancellations made 60 days or less prior to departure:

Full payment, including Galapagos Government Fuel Tax, will be applied as the cancellation penalty. Air tickets and entrance fees will only be charged if cancellations are made 9 days or less prior to departure.